



Pineland Telephone Cooperative's In Touch Newsletter

Your LOCAL Telecommunications Experts!

September | October 2011 • An informational newsletter from Pineland Telephone Cooperative, Inc.

In This Issue:

- Free HD until 2012
- Phone Book Corrections
- Follow Us on Twitter!
- October is Co-Op Month
- Disclosure Under FCC
- FTTH Project
- Why you need a Security System

Dates to Remember:

National Co-Op Week!

October 16th-22nd

Happy Halloween

October 31, 2011

Happy Thanksgiving!

November 24, 2011

**Pineland will be closed on
Nov 24- 25, 2011**

 **Find Pineland
on Facebook &**  **Twitter!**

“Like” and “follow” us today to receive special product promotions, chances to receive bill credits, and extra savings from your local telecommunications experts!

Pineland Telephone Cooperative, Inc.

30 South Rountree Street • PO BOX 678
Metter, Georgia 30439

(912) 685-2121 • (800) 247-1266

www.pineland.net



Join the Pineland Team & receive

FREE HD TV until 2012

Pineland TVPlus is now offering our new TV subscribers Free High Definition television until 2012 when you switch from another TV service provider. Sign up for one of our bundled packages and get the best and most wanted channels, all from a local service provider you know and trust. Pineland Telephone takes pride in being a member of our community and serving rural areas with the best in telecommunications that technology allows.



Our bundled packages begin at \$67.60 and include phone, high speed internet, and television. Pineland has every premium channel you want including HBO, Showtime, Cinemax, Starz, and Encore, along with over 200 network channels, music channels, Pay Per View, Video OnDemand and Localized Weather and Sports channel 7. Pineland also offers Personal Video Recorders (PVRs) as an add-on feature for only \$9.99/month.

When you sign up for Pineland TVPlus, you will receive the clarity in reception you want, the channels you love, and the customer service you expect! Pineland Telephone employs local people you know and trust. When you call for assistance, you will talk to someone here and receive the answers you need without worrying about speaking to a computer or someone in another country. We are a local company, employing local individuals, and supporting our local economy. Join the Pineland TVPlus team and receive the best TV service available... Join the winning local team.

Call Pineland today at 912.685.2121 or toll free at 800.247.1266 and receive FREE HD until 2012!

For more information visit www.pineland.net or facebook.com/pinelandtelephone.



Please Make the Following Changes to your Pineland Phone Book

YELLOW PAGE Corrections:

Page 37 *under Massage Therapists*

Debbie Canady LMT Lexsy478-237-7246 (please change 912 to 478)

Page 41 *under Paving Contractors*

Garner Sealcoating & Striping.....912-685-2293 (please add to your phone book)

WHITE PAGES Correction: (*Lexsy Exchange*)

Amerson Salvage & Used Cars.....912-562-3149 (main listing)

Amerson Salvage & Used Cars..... 912-562-4231(FAX line)

Cooking Corner



with **Deborah Johns**

Deborah Johns has been employed with Pineland Telephone for almost 14 years. She is a Customer Service/ New Accounts Representative.

APPLE CRISP

Ingredients: *(filling)*

- 5 small Granny Smith apples, peeled, cored, chopped
- 1/4 cup finely chopped pecans
- 3 tablespoons all-purpose flour
- 1/2 cup brown sugar
- 2 tablespoons maple syrup
- 1 tablespoon lemon

(Topping)

- 3/4 cup all-purpose flour
- 1/3 cup brown sugar
- 1/4 teaspoon ground cinnamon
- 1/4 teaspoon salt
- 6 tablespoons chilled butter, cut in pieces
- 1/4 cup coarsely chopped pecans

Directions

Preheat oven to 350 degrees.

For Filling

- Mix all the ingredients together
- Place into 7 to 8 ounce ramekins

For Topping

- Mix the flour, brown sugar, cinnamon and salt in large bowl.
- Blend the butter into the mixture until it forms pea size lumps.
- Stir in pecans and sprinkle over filling.
- Bake crisps for 35 to 40 minutes. Cool 10 minutes before serving



FOLLOW US ON
twitter

Pineland is
NOW on Twitter!

Follow us for the latest news!



@pinelandtelco

PHONE BOOKS ARE HERE!!

If you have not received your 2011 Pineland Phone Book yet, stop by Pineland Telephone's main office at
30 South Rountree Street
Metter, GA 30439
and pick up a copy! If you have any questions, please call (912)685-2121

OCTOBER IS NATIONAL CO-OP MONTH!

Each year in October, cooperatives around the country demonstrate the power of the cooperative principles and the best business model in the world. Cooperatives strengthen the economy, provide jobs and support communities. No wonder Co-op Month has been around since 1930!

Across the United States, cooperatives are owned by more than 130 million people—and these numbers are growing!

We want people to join the celebration by being cooperative; joining cooperatives, buying from cooperatives, working at cooperatives, living in cooperatives and making cooperatives the FIRST choice for the solutions to their needs.

Pineland Telephone wants to thank you for being a member of our Cooperative and helping support our community!



COOPERATIVE
ENTERPRISES
BUILD
A BETTER
WORLD.

CO-OP MONTH
OCTOBER 2011

Disclosure Under FCC Rule 64.1509 (B)

The FCC requires disclosures to telephone subscribers, which are as follows:

Your local exchange long distance service cannot be disconnected or interrupted as a result of your failure to pay charges for interstate pay-per-call service, charges for interstate information services provided pursuant to a pre-subscription or comparable arrangement, or charges you have disputed for interstate tariffed collect information services.

You can obtain blocking of access to services offered on the 900 service access code where it is technically feasible, at no charge on a one time basis within 60 days after you subscribe to a new number and it becomes effective. Other requests for blocking, and results for unblocking will be subject to a reasonable one time fee. Our tariffs include the terms and conditions that apply.

You have the right not to be billed for pay-per-call services not offered in compliance with federal laws and regulations established under Titles II and III of the Telephone Disclosure and Dispute Resolution Act. Your access to 900 services may be involuntarily blocked for failure to pay legitimate pay-per-call charges.

FIBER TO THE HOME (FTTH)

BEGINS IN COBBTOWN & PULASKI!

Our Fiber network is expanding and next up to be switched over is Cobbtown and Pulaski. Pineland is working its way through all its service area bringing customers the best in telecommunication services including HDTV, Personal Video Recorders, High Speed Internet up to 20 mbps, and much

more! If you live in Pulaski or Cobbtown, and have questions about the FTTH project in your community, call us at (912) 685-2124.

FTTH
FIBER TO THE HOME



NEW PINELAND WEBSITE!



Pineland Telephone's website is getting a face-lift! Our new site will be easier to navigate and spotlights our web mail login and social media links! coming soon to www.pineland.net!!

WHY SHOULD YOU GET A HOME SECURITY SYSTEM?

When most people consider getting a home security system, they only consider one benefit of having a home security system – to protect their homes and family by scaring burglars away with the deafening screech of an alarm. In reality, there are many more good reasons to have a home security system that you will have a better chance of benefiting from.

1. Decreased Chance of Getting Burglarized- What's better than scaring a burglar out of your house? How about keeping them from targeting your house in the first place. Studies have shown that homes with alarms and clearly visible signage are significantly less likely to have an attempted break in than homes without protection. And before you run off and get signs to put in your front yard, remember that many break-ins are conducted by people who know you and will know if you really have an alarm system.

2. Fire Dispatch - A home security system can also include a smoke detector tied into a system that will automatically alert dispatch when it detects a fire. So unlike traditional smoke detectors that are merely there to alert you of a fire, a smoke detector tied into an alarm system can make sure fire crews get dispatched to your home even if you aren't there. Getting help to your home faster can be the difference between losing valuables, pets, and even your entire home.

3. Lower Home Insurance Rates- Since homes with security systems are less likely to be robbed, and in the case of a security system supplemented with a smoke detector, less likely to burn down, the homeowners are less likely to need to file an insurance claim. Knowing this, home insurance providers are willing to provide discounts to homeowners who have a security system in place. In some cases, these discounts are enough to completely offset the monthly monitoring fees charged by the monitoring company. So once the security system is in place, everything else is essentially free.

4. Silent Alarm- A desperate criminal may try to confront you outside of your home and instruct you to turn off the alarm so they can proceed to rob your home. Accounting for this, security systems today have a silent alarm option. Instead of punching in the disarm code, you have a special code that appears to turn off the alarm but in actuality alerts dispatch that there is an emergency. You stay safer because the criminal believes you are being cooperative, but in truth, the authorities are on their way to assist you.

5. Door Chimes- This benefit may seem inconsequential, but it may end up being the feature you use the most. Enabling chimes in your security system will tell it to announce each time a protected door or window in your house is opened. This way, even when the alarm is off, you can tell when children enter or leave your house, if the dog has pushed a door open, or if an unwanted guest has opened a back window.

When you consider the safety of your family and the cost savings on home insurance, deciding to get a home security system is a no-brainer. Choosing the right system is a little more difficult so call Southeast Fire & Burglar for a FREE in home consultation. We will make sure you and your family are protected 24/7.



Call Us TODAY!

(912)685-2059 | Toll Free (888)963-3473
www.pinelandtech.com

 [find us on facebook!](#)

Ask for the MAN in the RED Van!

Your LOCAL Telecommunications Experts!

IN-TOUCH
trivia

1. When you sign up for Pineland TVPlus, you will receive _____ until _____.
2. When is National Co-Op week? _____
3. Pineland is now on Twitter! Follow us @_____.
4. List two reasons why you need a home security system.
 - a. _____
 - b. _____
5. Pineland has a new website! What is our web address? _____
6. FTTH Project has begun in _____ and _____.

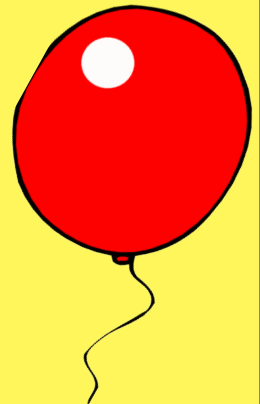
***Write one of the questions and correct answer on Pineland's facebook for an additional chance to win a \$5 credit on your bill! 5 fans will win!**

NAME: _____ NUMBER: _____

**** Please print your name and phone number clearly****

IN-TOUCH TRIVIA
WINNERS

Bertha Stapleton
Peggy Lamb
Jimmy Johnson
Russell Monroe
Rhonda Joyce
Roy Biggers
Renee Williams
Larry Bridges
Doye Knight
Jonnie M. Pierce
Facebook Winners!
Allison Day
Penny Buxton
Diana Page
Anne Jackson
Debbie Lee



Congratulations! You are the winners of Intouch Trivia from our previous newsletter! These customers will receive a \$5 credit on their Pineland Telephone bill!

Our customers are #1. Mail or bring your completed answers of the trivia questions to Pineland Telephone Coop. for your chance to win a \$5.00 credit on your bill.

10 Customers will win!

Pineland Telephone Cooperative, Inc.
In-Touch Trivia
P.O. Box 678
Metter, GA 30439